

Working with Young People: An Intersectional Accessibility Audit Tool

Use this tool to assess the accessibility of your service or engagement process. While you should aim to be able to answer 'Yes' to as many as possible, there are no right or wrong answers. Any 'Maybes' and 'Nos' offer insight into areas for improvement.

Area of Accessibility	Yes	Maybe	No
Physical/Mobility			
Is the site wheelchair/walker accessible (including entrance, toilets, use of doors, handrails, internal space)?			
Is there a lift/elevator/chairlift (if applicable)?			
Are there chairs available?			
Are they size inclusive?			
Sensory/Environmental			
Is there a quiet space available to sit or lay down?			
Is it wheelchair accessible?			
Is the space free from strong scents such as air freshener, incense, paint?			
Are there fidget tools available for use?			
Can background/unnecessary noise be reduced?			
Is the environment welcoming/youth-friendly/youth-affirming?			
Auditory & Visual			
Do you have information and resources to source an AUSLAN interpreter if needed?			
If speaking to a group, can you be heard from any place in the room?			
Do any videos (being shown on site or posted on social media/website) have accurate captions?			

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Area of Accessibility	Yes	Maybe	No
Communication			
Have you provided clear communication regarding details of involvement, how to attend, expectations of involvement?			
Are there alternative methods of interaction such as written or other non-verbal methods available?			
Is this option clearly available and easily accommodated?			
Is there clear signage on site for entry, toilets, quiet space, etc?			
Are all written materials appropriate for the age range?			
Is there a plain-language* version available?			
Transport			
Is there close access to public transport?			
Is reimbursement for travel costs such as public transport or parking available?			
Is there accessible parking available?			
Financial			
Are those involved in service design, delivery and/or evaluation fairly remunerated?			
Is access/involvement free of cost?			
Culture			
Are staff trained in cultural capability including First Nations cultural capability?			
Are staff trained in LGBTQ+ cultural capability?			
Are staff trained in disability inclusion/cultural capability?			

Intersectional Accessibility Resources

Training Courses (Online and In-Person)

- [Aboriginal Cultural Competency Training](#) (Centre for Cultural Competence Australia)
- [Pride Training](#) (ACON)
- [Disability Inclusion Course](#) (Physical Disability Council of NSW)

Frameworks & Guides

- [Youth Engagement Guide](#) (Walking the Talk Project)
- [Intersections: Healthcare Insights from People with Intersectional Needs](#) (Health Consumers NSW)
- [LGBTIQ Inclusive Language Guide](#) (Minus18)
- [Rainbow Tick Standards: A framework for LGBTIQ cultural safety](#) (Rainbow Health Victoria)
- [Autistic Access Needs: Notes on Accessibility](#) (Autistic Self Advocacy Network)
- [PWDA Language Guide: A Guide to Language about Disability](#) (People with Disability Australia)
- [Five Principles of Plain Language](#) (Plain Language Australia)
- [Respectful Practice and Care: Chronic Illness](#) (Wellbeing, Health & Youth)
- [Respectful Practice & Care: Intersectionality](#) (Wellbeing, Health & Youth)

Tools

- [R.A.M.P Accessibilities Audit Template](#) (a detailed audit tool for disability and other accessibilities)
- [Evaluating Website Accessibility](#) (Web Accessibility Initiative)
- [Disability Justice: An Audit Tool](#) (by Leah Lakshmi Piepzna-Samarasinha)
- [Captioning Information & Guidelines](#) (Media Access Australia)
- [Understanding User Needs in Audio & Video Media](#) (Web Accessibility Initiative)
- [Colour Communication Badges](#) (tool to support social interaction for people with a variety of disabilities and communication needs)
- [Easy Read Australia](#) (plain language resources & services)
- [Colour Contrast Guidelines & Tools](#) (Government of South Australia)

Each of these resources are clickable in the PDF version of this tool. Otherwise, you can access the list of links here:

